bigstep®

Company Overview

Performance Meets Flexibility

Bigstep is a British Infrastructure as a Service (IaaS) company focused on providing bare metal with the flexibility of the cloud. Services provided include low latency, direct hardware access, high network and storage bandwidth covering a wide range of workloads:

- Big data processing
- Deep learning
- Gaming
- IoT
- High traffic websites
- High performance databases
- Micro-services based architectures
- Kubernetes and Docker workloads

Bigstep Footprint

Bigstep operates 3 data centers located in the Europe. All of them are Tier 4 enterprise class data centers with redundant power and cooling, redundant network uplinks, dual-powered servers and storage:

- ✔ 1 datacenter in Reading, UK
- ✔ 2 datacenters in Bucharest, Romania

Target Markets

We serve companies throughout the EU and across the world, our customers range from large multi-national corporations, telecom companies, large e-commerce, analytics and gaming companies to government.
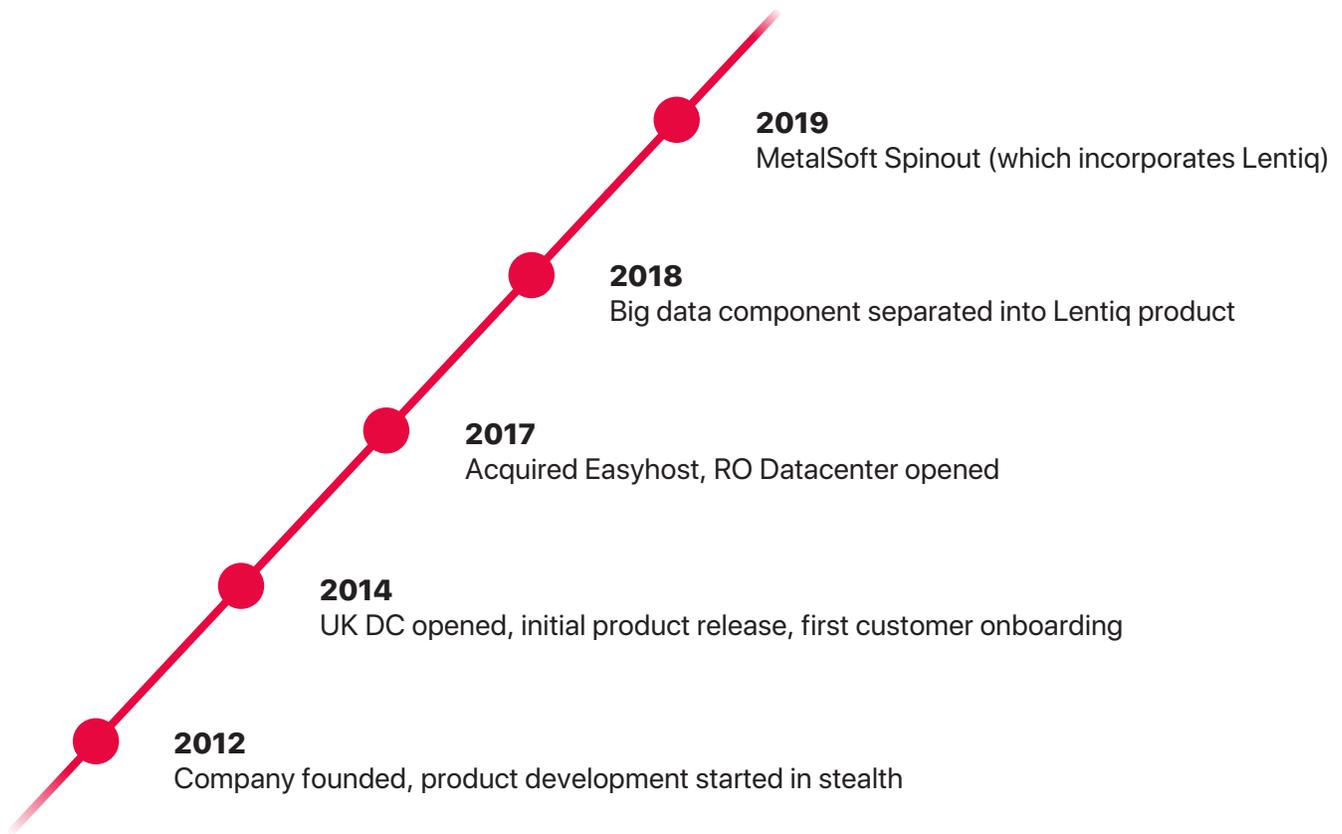
Employees

We currently have 50+ employees in Bucharest and other locations throughout Europe. We are heavily weighted on the technical end of the spectrum with most roles focused on R&D, Managed services and Support.

Investors and timeline

$12M raised from Venture capital firm OCA based in Chicago and a group of other technology angel investors including the founder.

2019
MetalSoft Spinout (which incorporates Lentiq)

2018
Big data component separated into Lentiq product

2017
Acquired Easyhost, RO Datacenter opened

2014
UK DC opened, initial product release, first customer onboarding

2012
Company founded, product development started in stealth

Bigstep Leadership

Bigstep's foundation is its leadership team's many years of experience in the industry.

The founder of the company, Lucas Roh, is a serial entrepreneur who has built several successful businesses, including Hostway Corporation, Affinity, and Lentiq.
With over 20 years of experience, Lucas founded Bigstep in 2012 with a clear goal in mind: to offer user-friendly, self-service, and high-performance hosting solutions.

In August 2019, John Martis joined Bigstep as President, with the mission to guide the company through its next stage of growth. John has spent most of his career at the forefront of the transformations in the hosting industry and has helped companies stay ahead of the curve through continued performance and innovation.

Lucas Roh
Founder and CEO

John Martis
President

Bigstep Services

Bigstep provides single-tenant, bare metal servers that are indistinguishable from virtual machines in flexibility and ease of access.

It combines the best of two worlds: the performance and security of on-premises, with the flexibility and ease of use of the cloud.

Servers
The promise of the cloud, delivered on bare metal, integrated firewall cluster-level mgmt

Storage
Local media, iSCSI block devices, Object storage enable users to find the perfect ratio of performance and cost

Network
Isolated Layer 2 IPv4 & IPv6 Layer 3 40 GBps/node built-in DNS

Integrations

HashiCorp Terraform · Red Hat Ansible · kubernetes · Couchbase NoEQUAL · elastic

cloudera · MAPR · Hortonworks · PERCONA · cassandra

Managed Services

Operating System Management:
CentOS, Ubuntu, Windows

Big data application support:
Cloudera, MapR, Hortonworks

Kubernetes management
HAProxy & Nginx management

DNS management
Patches & Security hardening

Trusted
by many

SOCIETE GENERALE

Golfbreaks.com

eMAG

JOLIDON

Compliant
and secure

HM Government
G-Cloud 10
Supplier

G-Cloud 10
Supplier

ISO

ISO/IEC 27001
Information Security Management
System (ISMS)

ISO

ISO/IEC 27017
Security techniques
for cloud services

ISO

ISO/IEC 20000
Information technology
Service management

ISO

ISO/IEC 27018
Security techniques in public clouds
acting as PII processors

ISO

ISO/IEC 9001
Quality management

Talk to an expert

UK:
+44 (0) 207 510 9298

RO:
+40 799 733 888

Email:
sales@bigstep.com

Address: International House, 24 Holborn Viaduct, London EC1A 2BN, United Kingdom

Awards and accolades